

Privacy Policy for Anchor H2O & Logistics

1. Information We Collect

Anchor H2O & Logistics collects personal information necessary to provide efficient courier, package delivery, and logistics services. This includes:

Contact Details: Full name, physical delivery address, pickup address, and phone number.

Package Data: Sender and recipient details, delivery instructions, package descriptions, and delivery status logs.

Communication Data: Information provided when you call, text, or request service via [\(876\) 317 1087](tel:8763171087).

2. How We Use Your Information

Your data is used strictly for operational and customer support purposes, including:

Processing, transporting, and delivering packages to designated addresses.

Communicating real-time delivery updates, verification codes, or schedule changes.

Handling customer inquiries, claims, or account management.

Improving internal logistics routes and service efficiency.

3. Information Sharing and Disclosure

We value your privacy and do not sell, rent, or trade customer personal information. Information is only shared under the following conditions:

Service Fulfillment: Share recipient contact info with delivery personnel strictly to complete drop-offs.

Legal Requirements: Disclose information if required by Jamaican law, law enforcement, or regulatory authority mandate.

4. Data Security

Anchor H2O & Logistics implements reasonable physical and operational procedures to safeguard customer personal details and delivery logs against unauthorized access, loss, or misuse.

5. Data Retention

We retain delivery records and contact details only as long as necessary to fulfill delivery requests, resolve potential billing or package claims, and maintain standard business record-keeping.

6. Your Rights & Access

Customers may request to review, update, or correct their personal contact details stored in our record system at any time.

7. Policy Updates

This policy may be updated periodically as operational requirements expand. Continued use of our courier services constitutes acceptance of the updated privacy terms.

8. Contact Us

For any privacy-related questions or data corrections, contact Anchor H2O & Logistics at [\(876\) 317 1087](tel:8763171087).